

Italian Website Manager

OUR BUSINESS IS ALL FUN AND GAMES!

SkillJam www.skilljam.com is a market leader in the online casual game industry. More than one hundred million games have been played on our game network which includes global partners such as GSN, AOL, Microsoft, Disney, NHL, eBay and Virgin

We are looking for qualified and ambitious people who will join our team and contribute to SkillJam's continued growth and long term success.

Position: Italian Website Manager

Position Type: Full-Time Employee

Company Name: SkillJam Technologies Corporation

Location: Los Angeles, CA

Experience: 3+ years experience

Key responsibilities:

You will be responsible for managing the Italian language version of our game site (we are also searching for a Swedish website manager). This position reports into the Director of International Operations. Primary responsibilities:

Ensure the Italian site is always properly translated and synchronized with the text on the English master site (you will be responsible for making these changes to the site)

Provide first line of Customer Service support to our Italian users. If you cannot answer the question, you will work with the Customer Service Dept to properly address the user's query. At all times though you will be the primary point of contact with the user

Oversee the Italian language message board

Coordinate with marketing and other internal groups all communication activities and business development initiatives targeted to your region's users

Requirements:

The ideal candidate:

You are a native Italian speaker and fluent in English.

IF YOU ARE NOT A NATIVE SPEAKER, PLEASE DO NOT APPLY

2 to 3 years of online experience

You have experience managing an online message/community board or other applicable experience (for instance Webmaster)

Some HTML experience. You only need to know enough to change text, not to code an entire site

Be a cultural polyglot: you speak different languages, you are aware of the cultural idiosyncrasies of other countries, and you know what it takes to be considered a local web site rather than a "foreign" one translated into the local language

Nice to have:

Online or console games, wireless platforms, and/or entertainment site experience

Solid understanding of client side technologies (JavaScript, DHTML, CSS)

Customer Care/Call Center experience

No recruiters please. No phone calls concerning this position will be accepted. We are an Equal Opportunity Employer.

Please send your resume' at: jobs@skilljamcorp.com

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